



QUOTATION

TO,
DEHRAHDUN & MUSSOORIE
3 NIGHTS /4 DAYS

TOURS WE OFFERS

- KASHMIR
- HIMACHAL
- NAINITAL
- JAIPUR
- UDAIPUR
- MOUNT ABU
- KAHNA NATIONAL PARK
- BHANDAVGARH NATIONAL PARK
- PENCH NATIONAL PARK
- LONAVALA
- MAHABALESHWAR
- GOA



HIMACHAL ITINERARY

DAY	ITINERARY DETAIL
DAY 1	<p>ARRIVAL AT DEHRADUN</p> <p>Arrival at Dehradun, Check-in to the hotel rest for a while then head out of the hotel and get ready for the Dehradun Sightseeing. You can go shopping at Mall Road and visit many educational institutes like- Forest research institute and many others. Back to the hotel and overnight stay at the hotel in Dehradun.</p>
DAY 2	<p>DEHRADUN TO MUSSOORIE</p> <p>After breakfast checkout from hotel and head toward Mussoorie "the queen of Hills" ussoorie is famous among tourist as Hill Station, Restaurants, Mall Road, Shopping, Weekend Getaway, Honeymoon Destination.</p> <p>On the way explore the major places to see in Dehradun. On this day we take you to the popular places of Dehradun like- Robber's cave The late 1800s Robber's Cave is used by robbers to hide from the British. Due to the natural and local condition of this cave, it was easiest for the robbers to hide here, Tapovan Tapovan is a dainty spot located quite near to Dehradun in the state of Uttarakhand. Famous all over the country as a holy site to be visited. Later visit Tapkeshwar temple also known as Tapkeshwar Mahadev Temple, is one of the most famous temples dedicated to Shiva. Situated by the forest side, the main shivalinga at the temple is inside a natural cave, and Sahastradhara. After Dehradun sightseeing, head fo Mussoorie, check in to your hotel and overnight stay.</p>
DAY 3	<p>MUSSOORIE LOCAL TOUR</p> <p>Next day morning after breakfast full day sightseeing visit Company Garden, Company Garden also has an amusement park with ample space and adventurous rides with you can do at own cost. Paddled boating facility is also available in the small lake at the garden. Now visit campy fall Known for its milky streams of water, Kempty Fall was developed by a British officer as a place for organizing tea parties. At a height of 4500 ft surrounded by the valleys of Mussoorie, Gun hill & there after enjoy the natural beauty on mall with shopping on mall road over night stay in mussoorie Hotel.</p>
DAY 4	<p>DEPATURE</p> <p>Next day morning after breakfast drive to Dehradun visit shastradhara Sahastradhara is famous for its sulphur water springs which contain medicinal properties and can cure skin ailments. Flanked by the Baldi River and caves on each side, Sahastradhara is renowned for its natural beauty and is a popular picnic spot & there after proceed to Dehradun station & catch your train towards to your destination with Happy memories.</p>





PACKAGE COSTING

ITEM	DETAIL	PRICE (INR)
	NO. OF ADULTS – 2 ADULTS CHILDREN – 0 MEAL PLAN – BRAKFAST DURATION – 3 NIGHT 4 DAYS ROOM – 1 ROOM VEHICLE – DZIRE INCLUSION • ALL TRANSFERS & SIGHTSEEING AS PER ITINERARY	
1	STANDARD PLAN DEHRADUN (1N) – HOTEL PARK VIEW PREMIUM MUSSOORIE (2N) – THE PEARL BY DLS HOTELS AND RESORTS	30,500.00
2	DELUXE PLAN DEHRADUN (1N) – SPREE KRIDAY MUSSOORIE (2N) – MUSSOORIE – STARS CLARKS INN	37,500.00

Note – Above rates are subject to change without prior notice and not valid during blackout dates.

INCLUSION	EXCLUSION
<ul style="list-style-type: none"> ✓ Stay in base category room in every hotel ✓ Daily Buffet Breakfast ✓ Cab as per itinerary ✓ Cab type – Sedan Non ac ✓ Toll, tax, parking as per itinerary ✓ Sanitized service ✓ 24x7 customer support ✓ Hotel & Transportation vouchers 	<ul style="list-style-type: none"> ✗ Flight/bus/train ticket ✗ Entrance ticket of any point during sightseeing ✗ Minibar, room service, laundry, telephone, tips, and personal expense or anything not mention in inclusion part ✗ GST 5% ✗ Vehicle usage post sightseeing & transfers. ✗ Room heater





TERMS & CONDITIONS

Please read the following terms and conditions carefully. You must not make and accept any booking unless you understand and agree with the following terms and conditions ('Terms and Conditions'). References to "us", "we", "our", 'Company', 'The Company', 'TL' and/or "True Leisures" in these booking terms and conditions shall mean True Leisures (OPC) Pvt. Ltd. through one of its business divisions viz: True Leisures. References to 'You', 'Traveler', 'Client' and/or 'Customer' means the person/s in whose name and/or on whose behalf the booking is made and/or whose name is on the Checklist and invoice. References to 'supplier' and/or 'third party providers' means supplier or provider of any travel related products and services from visa counsellors, passport officers and other relevant governmental agencies (such as DGCA), airlines, restaurants, theme parks, cruises, foreign exchange dealers, caterers, railways, car rental operators, tour operators, hotels, courier companies, transportation and logistics companies etc. We will rely on the authority of the person making the booking to act on behalf of any other travelers/persons on the booking and that person will bind all such other travellers/ persons to these Terms and Conditions. References to 'Checklist' means the checklist to be signed by the Client for each booking and forming a part of the Terms and Conditions.

AGENCY

True Leisures acts as a travel agent only. We sell various travel related products on behalf of numerous suppliers/ third party providers such as transport, accommodation and other wholesale service providers, airlines, coach, rail and cruise line operators. True Leisures obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and travel service providers. We exercise care in the selection of reputable service providers but we are not ourselves a provider of travel services and have no control over, or liability for, the services provided by third parties. We have no responsibility for these services nor do we make or give any warranty or representation regarding their standard. All bookings are made on Client's behalf subject to the terms and conditions, including conditions of carriage and limitations of liability imposed by these service providers. Your legal recourse is against the specific provider and not True Leisures. If for any reason, any travel service provider is unable to provide the services for which you have contracted your remedy lies against the provider and not with True Leisures. If you have any issues or problems whilst travelling, please contact your travel agent prior to making any adjustment to your booking. True Leisures will not be held responsible for any costs incurred as a result of decisions made without prior agreement from your agent. True Leisures will not be liable for any delays/deficiencies of any services provided by the suppliers/third party providers.

PRICES

All prices are subject to availability and can be withdrawn or varied without notice. Prices quoted are subject to change at any time until full payment is received from the Client and tickets issued. Price changes may occur by reason of matters outside our control which increase the cost of the products or services. On account of such price change, True Leisures reserves the right to recover applicable surcharges to make up for foreign currency fluctuations, changes in the various cross rate of exchange, fuel costs, interest rate on holiday loans and the like if any. Further, we reserve the right to correct any pricing errors or omissions. Prices are per person unless otherwise stated.

TAXES

All monetary consideration to be paid by the Client is exclusive of Service Tax (GST), where applicable. If Service Tax (GST) is imposed on a supply of Services made pursuant to a booking, the recipient of that supply of Services i.e. the Client must pay an amount equal to the Service Tax (GST) payable in respect of that supply of Services.

HOTEL POLICY

1. Standard Check in & Check out time - Hotel/resort/villas/apartment check in time is 14:00 Hrs (2:00 PM) and check out time is 11:00 Hrs (11:00 AM).
2. Room allocation – Room allocation are subject to availability, any special request such as higher floor rooms, or any particular view rooms are not controlled or managed by us, it will be subject to room availability at the time of check in. We can put the request on your behalf, but final discussion will be on Hotel's hand only.
3. Security – Most 4* & 5* Hotel/resort take the security deposit at the time of check in, which is refundable to guest at the time of check-out or adjustable against the service use by guest during the stay.
4. Minibar, room service, laundry, phone call, spa, gym or any other facility are not part of tour package cost and can be avail by traveler at extra cost at reserve property only.
5. Damage to property – Property/hotel/resort/villa/apartment reserve the right to directly charge traveler in case of damage caused by traveler during their stay.

FLIGHT POLICY

Please be informed, well in advance, that if there is any unusual delay or cancellation of flights, route change or delay in landing of the Air Carrier which results into curtailment of days/nights in the tour package being booked by the company, we cannot be held liable to compensate you for the said loss as the same is not in the hands of the company. In case of tour cancellation by the guest, the separate cancellation of airline shall be applicable.

Web check in compulsory for every traveler, and same need to be done at least 2-4 days prior to departure at own cost. Please carry original document against which flight ticket was booked, and reach airport at least 2-3 hours prior to departure.

You must reconfirm your flights and check for reschedules on your onward and return flights at least 24 hours prior to each journey as departure times can change.

VEHICLE/TRANSPORTATION POLICY

Specified vehicle type will be available for usage as per itinerary from morning 10 AM to Evening 6:00 PM (8 Hrs~80km) in case of local sightseeing and may vary as per destination which will be clearly specify in the itinerary section, and during airport transfers vehicle will only be serve as one point transfer to another point, any in between halt or additional usage will be subject to request and will be additional on cost. In case of vehicle breakdown or technical issue an alternative arrangement shall be provided. However, in this case, the Company shall not be liable towards any consequential loss, damage or extra costs suffered by the Client for any reasons whatsoever. Any additional usage of vehicle post permit time or itinerary will be on additional charges and subject to availability.

ITINERARY

All itineraries are sample itineraries, intended to give you a general idea of the likely trip schedule. Numerous factors such as weather, road conditions, the physical ability of the participants etc. may dictate itinerary changes either before the tour or while on the trail. We reserve the right to change any schedule in the interest of the trip participants' safety, comfort & general wellbeing.

PARTICIPATION ON TOURS, PUNCTUALITY, MEALS, ETC.



True Leisures is not responsible for any liability including missed sightseeing or subjecting to alternate travel arrangements, if you fail to meet the local concerned representative at assigned timings and pick-up points. True Leisures shall also not refund any cost or expenses incurred for termination of services to be provided due to unacceptable behavior on tour/services. True Leisure is not responsible for the taste, quality of the meal same can be directly coordinated by the guest at reception.

TRAVEL DOCUMENTS

Travel documents include (without limitation) airline tickets, hotel vouchers, tour vouchers or any other document (whether in electronic form or otherwise) used to confirm a travel and accommodation related arrangement with a service provider. Travel documents may be subject to certain conditions and/or restrictions including (without limitation) being non-refundable, non-date-changeable and subject to cancellation and/or amendment fees. All travel documents are non-transferable. All airline tickets must be issued in the name of the passport/photo identity holder, some carriers will deny carriage if the name varies between the travel documents and the airline tickets and the booking may be cancelled subject to cancellation charges. Please review your travel documentation carefully and advise us immediately of any errors in the details as set out in the Checklist. Any errors in names on your travel documentation will be your responsibility if not advised at the time of booking. It is your responsibility to collect all travel documents from us prior to travel.

TRAVEL INSURANCE

We do not have any insurance policy covering the expenses for accident, sickness, loss due to theft, or any other reasons. Visitors are advised to seek such insurance arrangements in their home country. All baggage's & personal property/s at all times are at the client's risk.

LIABILITY

We always do our best to make sure your holiday arrangements are satisfactory. However, we cannot accept any liability of whatever nature, whether in contract, tort or otherwise, for the acts, omissions or default, whether negligent or otherwise, of these service providers, over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of that particular purchased travel arrangements in respect of which claims arise. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss, delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control or which is not preventable by reasonable diligence on our part. In particular, but without limitation to these conditions, we accept no responsibility for any loss, damage or injury you suffer as a result of terrorism, war (including civil-war), coup, riot, civil disturbance or any type of criminal act. It is your responsibility to inform yourself about the safety and security situation in the places you are travelling to.

Under no circumstances shall the Company be liable to the Client and/or travelers/persons travelling with the Client for any personal injuries, sickness, loss of baggage or denial of visas. In any case, the Company shall not be liable towards any consequential loss, damage or extra costs suffered by the Client for any reasons whatsoever

CANCELLATION POLICY

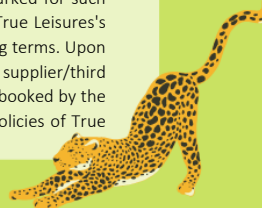
All cancellation/date change/amendment request shall be marked on our registered mail address trueleisures@gmail.com

DURATION SLAB	CHARGES
cancellation is made any time not less than 60 days prior to arrival	10% of total package cost + cancellation charges of issued Flight tickets & Hotel shall be deducted.
If cancellation is made 60 to 45 days prior to departure:	30% of total package cost + cancellation charges of issued Flight tickets & Hotel shall be deducted
If cancellation is made 45 to 30 days prior to departure:	50% of total package cost + cancellation charges of issued Flight tickets & Hotel shall be deducted.
If cancellation is made 30 to 15 days prior to departure:	75% of total package cost + cancellation charges of issued Flight tickets & Hotel shall be deducted.
If cancellation is made within 15 days prior to departure,	100% of the tour cost shall be deducted.

Note – during festival season such as Diwali, Holi, Christmas & New Year's weekend booking are complete nonrefundable and non-changeable and may require 100% advance for booking confirmation.

We are unable to provide a refund to you until we receive the funds from the relevant supplier/ third party provider. Cancelled bookings will incur charges. These charges can be up to 100% of the cost of the booking, regardless of whether travel has commenced or not. Fees will also apply where a booking is changed or tickets or other travel documents are re-issued. Where we incur any liability for a cancellation fee or charge for any booking which you cancel, you agree to indemnify and reimburse us for the amount of that fee or charge.

As the tour/services to be provided to you are booked in advance from the relevant supplier/third party providers, cancellation of such services earmarked for such product or service, the terms and conditions and cancellation policy of the relevant supplier/third party providers would be applicable in addition to the True Leisures Terms and Conditions. Any cancellation of tour / services has to be in writing clearly stating the reasons for cancellation. You expressly agree to the foregoing terms. Upon cancellation, True Leisures has the right to levy such cancellation charges (as specified by True Leisures at the time of booking) as may be levied by the relevant supplier/third party provider from time to time. Such cancellation policies may be subject to change without prior intimation. Therefore any cancellation of tour / services booked by the Client will be subject to the cancellation policies of True Leisures and the relevant supplier/third party service provider. I be subject to the cancellation policies of True Leisures and the relevant supplier/third party service provider.





CANCELLATION FOR WANT OF BALANCE PAYMENT:

The tour package booked by you, can be canceled for want of balance payment of tour package, wherein after subsequent request you have failed to deposit the balance payment In such a case we reserves the rights to cancel the tour package and shall recover the balance amount, if any from you after adjusting the advance received

WILDLIFE SAFARIS CANCELLATION

All the wildlife safaris booked into any of Indian Wildlife National Park/Sanctuaries are nonrefundable. Even date change request will be considered as cancellation and no payment will be refunded/ adjusted against it.

AMENDMENT/POSTPONE FEES:

Any amendments such as date change/duration/itinerary made to confirm bookings will incur a fee of INR 1000/- per person will be charge on each amendment. This is in addition to any fees that may be levied by the supplier such as Hotelier/Cab/activity vendor or airline. Same need to be inform at least 30 days prior to original arrival date. Under the circumstances of postponing the tour services once for any reason, the total costing may not guarantee to remain the same and may increase or decrease as per season of that particular destination and availability of Hotel & transportation. After postponing the tour package once, it will be completely non-refundable and non-cancellable. Only written application will be accepted for cancelling any existence travel package/service, same can be mailed at trueleisures@gmail.com

REFUND POLICY

True Leisures reserves the right to determine the quantum of refund payable in case of cancellation or amendment of a tour due to Force Majeure or any other circumstances. Such refund would be based on various factors like the number of participants, the cancellation policies of suppliers like hoteliers, airlines, coach operators, etc. and the decision of True Leisures on the quantum of refund shall be final.

Refunds (if any) for amendments and / or cancellations will be paid directly to the Client by True Leisures. It would take at a minimum of sixty (30) business days to process such refunds.

ALTERNATION OF TOUR

In case of True Leisures exercising its discretionary rights to alter, amend or cancel any tour or holiday advertised, the Client who has booked for such tour can exercise one of the following options:

- To continue with the tour as altered or amended; or
- To accept any alternative tour, which True Leisures may offer; or
- To unconditionally accept the return of the tour cost charges (after deduction of the actual expenses incurred by us on your booking like visa, travel insurance, ticket voiding charges and other overheads as applicable from case to case) in full and final settlement and True Leisures shall not be liable to pay the Client, compensation, consequential loss, damages, additional expenses or interest charges over and above as is computed by True Leisures as per these 'Terms & Conditions'. The Client will not be entitled to make any grievance or any claims thereafter in respect of the same.

BOOKING AMOUNT AND FINAL PAYMENT

- ✔ 100% in case of Flight/train/bus booking.
- ✔ For Land package (Hotel + cab service), 50% advance and rest 50% at least 30 days before trip date.

BANK DETAIL

TRUE LEISURES (OPC) PVT LTD	
BENEFICIARY NAME:	TRUE LEISURES (OPC) PVT LTD
ACCOUNT NUMBER	50200058053581
NAME OF THE BANK	HDFC BANK
ADDRESS OF THE BANK	PANCHSHILA PARK, NEW DELHI - 17
ACCOUNT TYPE	CURRENT
RTGS / IFSC CODE	HDFC0000248

CONTACT INFO

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